NCORE 2020 Cancellation, Refund, and Substitution Policies:

Carefully review our policies below before registering. For clarification, email ncore@ou.edu or call (405) 325-3694.

- All cancellation / refund requests made by May 1st, 2020, will be made less a $100.00 service and processing fee. Notification can only be made through email to ncore@ou.edu.
- All cancellation / refund requests after May 1st, 2020, will receive a refund of the amount paid less a $250.00 service and processing fee. Notification can only be made through email to ncore@ou.edu.
- Refunds will not be made because of weather conditions or travel situations in either your home, “connecting” or conference host city.
- Registration may be transferred to a substitute delegate (with no additional charge).
- Registration may not be transferred to a future NCORE.
- No refund amount will be granted for no-shows.
- In the unlikely event the conference is cancelled, NCORE will refund 100% of the registration fees paid. *
- No rate adjustments or refunds will be made to change an individual registration rate to a group discount rate.

Published: October 2, 2019

*March 10, 2020 Clarification: NCORE is scheduled to take place, as planned, May 26-30, 2020. The cancellation policy referenced above is if NCORE cancels the conference for any reason, including the novel coronavirus outbreak. We are monitoring the situation and following guidance by the Centers for Disease Control and Prevention. The well-being of attendees is of the utmost importance. Since the conference is scheduled to take place, all policies shall be considered active as stated above until further notice.